

Q41: Draft RFP Reference: Section C SOW Paragraph 2.4.1 Facility Operations & Maintenance states that; Tasks may also include but are not limited to: operating, administering and maintaining the computational, analytical, data and control systems and Government owned networks in support of facilities. This includes: mainframes; mini computers; servers; workstations (including laptops); software, and applications (including COTS and non-COTS); instrumentation; acquisition and control systems; and associated support equipment.

Please clarify when COTS hardware, COTS software, and associated IT support services, will be provided by the JETS contractor through task orders, and when the COTS hardware, the COTS software, and the associated IT support services, will be provided to the JETS contractor under each of the five Agency and Center IT contracts listed below:

- I3P ACES (HPES)
- I3P EAST (SAIC)
- I3P NICS (SAIC)
- NASA Shared Services Center (NSSC)
- JSC ITAMS (DB Consulting)

A41: NASA intends to utilize the five Agency and Center IT contracts mentioned above to acquire IT support, hardware and software within the scope of those contracts whenever practicable. On-site IT hardware and software is Government provided and will be acquired via the NASA Procurement Office. NASA procurement includes any existing acquisition vehicles like the Agency I3P contracts, as well as Science and Engineering Workstation Procurement (SEWP), JSC credit card program, or a new procurement order. Any off-site COTS hardware and software needed in the execution of this contract will be provided by this offeror, except where the NASA's agreements include near-site contractor communities, such as licensing for Pro-E, NASA Structural Analysis Computer Program (NASTRAN), PATRAN, Electronic Computer-Aided Design (ECAD), Dynamic Oriented Requirements System (DOORS), Integrated Design and Engineering Analysis Software (IDEAS), etc. Software provided to the JETS contractor as Government-Furnished Computer Software will be documented in Attachment J-23 and/or the applicable task order.

In some cases, the IT systems associated with engineering facilities are very specialized and tightly integrated with the operation of the facilities and it is more efficient and effective for the contractor maintaining and operating the facility to operate, administer and maintain these systems. These systems may include COTS hardware or software components. NASA intends to acquire IT services from the JETS contractor under SOW Section 2.4.1 when the IT services are integral to the operation and maintenance of the facility, or when the service are integral to other work being performed under the JETS contract, as for example in complex computer analyses. The details of the support requested will be specified in the associated task orders.

Q42: Section L.21.2, Page L-19: Request that the offeror's Export Control Plan be excluded from the page count in Volume I.

A42: The Export Control Plan will be included in the page count in Volume I. The

Government anticipates increasing the page count for Volume I to 400 pages in the final RFP.
Q43: Section L.21.3.1, Pages L-22-L-23: The Contract Management Plan (DRD JETS-MGMT-01) and the Government Property Management Plan (DRD JETS-BP-09) are included in two Management Approach (MA) sections (MA1 and MA5). Recommend that the offeror submit the Contract Management Plan and Government Property Management Plan once in Section MA1.
A43: In the Final RFP, MA5 will be updated to reflect that only the Contract Phase-In Plan will be requested and evaluated as part of the MA5 subfactor. See answer to Question 31.
Q44: Section L.21.4, Page L-34, Paragraph Key Personnel: The RFP requirement is to "...complete Attachment L-1 resumes for two of the key personnel proposed in Clause H.10 Key Personnel and Facilities." It is unclear if the requirement limits the number of resumes provided to 2 only, or a minimum of 2? Recommend that offers must submit a minimum of 2 key personnel resumes, but the offer shall not exceed 6 key personnel resumes.
A44: This requirement limits the number of resumes submitted to 2, one of which is for the Offeror's Program Manager. The Government believes that 2 key personnel resumes are sufficient.
Q45: Clause H. 10, Page H-13: Please provide further clarification regarding key facilities in Section H-10, Page H-13. Is this referring to Government and Contractor Facilities?
A45: Clause H.10 refers to contractor facilities.
Q46: Attachment L-8, The IDIQ Summary Cost Template (ISCT) template does not have a row for the allocation of SOW Section 1 costs. Further clarification is requested to understand if these costs are considered in determining the Total Evaluated Price.
A46: SOW Section 1 costs will be included in the Total Evaluated Price. The row for the allocation of SOW Section 1 costs is not required on the ISCT template. It is required on the Task Order Pricing Template (TOPT), TOPT TO#5 and TOPT TO#12 templates so that the Offeror can show the allocation of Section 1 costs to each Task Order for CY 1. However, the Offeror's allocation methodology will not be evaluated under the Cost Factor, but will be evaluated as part of its Management Approach under the Mission Suitability Factor.
Q47 Attachment L-8, TOPT And ISCT Templates: The TOPT and ISCT require the offeror to estimate award fee. Are offerors required to bid the NTE Award Fee on these forms?
A47: Yes, offerors shall use the NTE Award Fee rate proposed in Section B.8 in calculating the Award Fee in TOPT and ISCT. NASA will revise the TOPT and ISCT to add "NTE" to the Award Fee row in the final RFP.
Q48: IDIQ Cost Instructions, Page L-42, Paragraph 5. ISCT: The instructions state that the hours for Contract Years 2 through 9 should be identical to Contract Year 1 except for Task Orders 5 and 12. Does this mean that the hours for Task Orders 5 and 12 should be zero (0) for Contract Years 3 through 9?
A48: Yes, the hours for Task Orders 5 and 12 shall be zero (0) for Contract Years 3 through 9 because the life cycle of these task orders are only 18 months.
Q49: Attachment L-3, Page L-26, Task Order TO RFP-05: During the pre-proposal briefing, the Government indicated that one of their challenges was, "Finding innovative ways to accomplish a new era of exploration and discovery ..." and one of their goals was, "Use

<p>innovative approaches in leveraging existing capabilities and opportunities ...". The subtasks defined in TO-05 are strictly "build to print" tasks and provide no or limited opportunities for the offeror to incorporate innovative approaches and demonstrate the efficiencies these approaches deliver. Recommend that this TO be replaced with a true hardware design and development task that is large enough for the offeror to incorporate innovations.</p>
<p>A49: The task orders included in the RFP are intended to be a representative sample of the work expected to be performed under the JETS contract. Many of the task orders provide opportunities for offerors to propose innovations. Task Orders 12 and 13 have elements of hardware development which will allow Offerors to demonstrate innovative approaches and efficiencies.</p>
<p>Q50: Section TO-14 Attachment L-3 and TOPT Attachment L-8, Page L-3-106 and L-8 TOPT-1, Paragraph TO-RFP 14: It is unclear which sum of LOE total hours should be used by the offeror, LOE hours identified in L-3 (1,924,353) and the total LOE hours identified in Attachment L-8 (1,654,932). Please provide clarification for LOW total hours.</p>
<p>A50: Attachment L-3 is correct (1,924,353 hours). Attachment L-3 and L-8 will be consistent in the final RFP. The Non Labor Resources (NLR) identified in Attachment L-3 for Task Order #14 will be added to The TOPT in the final RFP. The Government will ensure that L-3 and L-8 are consistent in the final RFP.</p>
<p>Q51: Section L-37, Page L-37, Paragraph Excel Model File Last Paragraph: The Draft RFP States: "Formulas: All formulas used in the workbooks must be clearly visible in the individual cells and verifiable. Whereas linking among the spreadsheets or workbooks may be necessary, the use of external links (source data not provided to NASA) of any kind is prohibited". If our proposal spreadsheets included formulas such as vlookup, hlookup, sumif, sumproduct, etc., would that be acceptable?</p>
<p>A51: Formulas such as vlookup, hlookup, sumif, sumproduct, etc., would be acceptable as long as they are verifiable (e.g. source data is located in the electronic workbooks provided to NASA). Note that Section L21.2(g) requires proposals to "be compatible with Microsoft Office® 2007".</p>
<p>Q52: Attachment L-3, Section 5.1.2 RRS Concept Definition, Page L-3-98: Request verification that the delivery date for the Concept Review Package is 1/1/2013.</p>
<p>A52: The delivery date for the Concept Review Package will be changed to 4/1/2013 in the final RFP.</p>
<p>Q53: Section C, Paragraph 2.5.1. of the Statement of Work, describes engineering research activities in many discipline areas. The task orders in Attachment L-3 include only one specific subtask reference to this WBS element. This provides limited opportunities for the offerors to describe technology research and development tasks that enhance Engineering's competitiveness and the quality of technology maturation via external collaborations, writing proposals, and pursuing resources from other relevant entities. Recommend including an additional task that ties to a common objective from the National Research Council's 16 highest priority technologies in the NASA technology roadmaps.</p>
<p>A53: There are several sections of the RFP which provide an opportunity for offerors to describe technology research and development tasks that enhance Engineering's competitiveness and the quality of technology maturation via external collaborations, writing</p>

proposals, and pursuing resources from other relevant entities address technology including the orders for development including: ISS Permanent Leak Repair (TO-12), Biological Specimen Return (TO-13), ARES Astromaterials Research (TO-9), ARES Planetary Exploration Development (TO-10) and the Technology, Innovations, and Process Improvement (TIPI) Plan in TA1.

Q54: Attachment L-8, TOPT: The TOPT form has a column for SOW Section 1 Management & Administration where productive hours, rates from ITT and labor costs can be entered. The form also has a row at the bottom of the sheet to provide the allocation of SOW Section 1 costs by TO except for TO 5 and 12 which do not have this row on their forms. Please provide clarifying directions on how to display Section 1 hours and costs on the TOPT form.

A54: The row for allocation of Section 1 costs to TO 5 and TO 12 is provided on the TOPT tabs for those specific tasks TOPT TO #5 and TOPT TO #12 for CY 1 only. This row is required for all Task Orders, including TO 5 and TO 12 for CY 1 only so that the Offerors can show the spread of the total CY 1 Section 1 costs to each Task Order.

Clarifying directions: The TOPT has 3 sections: the top section is where the productive hours are shown, the middle section is where the fully burdened labor rates (derived from the ITT) are shown and the bottom section is where the total labor costs per SLC are shown. The productive hours for Section 1 are entered into the top section of the TOPT "SOW Section 1: Management & Administration" column. The Section 1 labor costs are shown at the bottom section, which are derived by multiplying the hours, using the fully burdened rates entered in the middle section of the column. The productive hours and labor costs entered in SOW Section 1 column, along with the rest of the Task Order columns, are summed in the "CY 1 Total" column on the TOPT form. Then, the Offeror should show how the total Section 1 dollar amount for CY 1 shown on the "Total Labor Cost" row at the bottom of "SOW Section 1: Management & Administration" column, is spread among each Task Order, inclusive of TO 5 and TO 12. NASA will revise the example shown on the TOPT template in the final RFP.

Q55: 1. Ref: L.21.4.C Safety and Environmental Past Performance Offerors shall provide the following performance data with explanatory remarks on contracts performed in the last three years... If a joint venture or prime-subcontractor relationship is proposed, the same information shall be provided for each company proposed... For all work performed during the past three years, Offerors shall provide the following:...(b)(v) A letter from the insurance carrier summarizing the Offeror's liability and lawsuit history related to safety and health performance for the past three years including a history of changes to the experience modifier rate. If an Offeror self insures, provide and certify the same information (except the experience modifier rate history) with the signature of the responsible Corporate Officer or official.

Question: The above instructions request an insurance letter from the prime and all subcontractors. For a large team, this could consume a large number of pages of the Past Performance Volume. Will the Government please consider taking these letters out of the page count of the volume?

A55: The insurance letters will be excluded from the page count of Volume II in the final RFP. The page count of Volume II will remain the same.

Q56: Ref: Attachment L-4-TRT TO5-1 The Form has only 3 columns. It appears that there should be a 4th column for the ISS Wireless Video Cable Subtask.

Question: Will the Government modify the TRT to reflect this item?

A56: The column for ISS Wireless Video Cable Subtask will be added in the Final RFP.

Q57: Ref: L.21.5 - The cost instructions do not provide any provision for separate onsite and offsite rates. In section L.21.3.2 C, the RFP indicates that 700 office seats are available on-site at JSC, and the inference is that the contractor will need to locate the remaining JETS staff offsite at a contractor provided facility.

Question: Would the Government consider amending the cost forms and instructions, and also Section B, to allow for distinct rates depending on the work location (onsite and offsite)?

A57: For those Offerors who choose to propose different rates for their employees working onsite and offsite locations, the Government will revise the cost forms and instructions in the final RFP to allow these Offerors to do so. However, the Section B contract rates will be one set of composite (onsite and offsite) fully burdened labor rates for the entire team (prime and all subcontractors).

For those Offerors who choose to propose the offsite costs of having employees working offsite as Non-Labor Resources (NLR) costs or other direct costs, the Government will also revise the cost forms and instructions to allow these Offerors to do the same.

Please note that the Offeror should propose costs in accordance with its disclosed and approved estimating and accounting practices.

Q58: SEC. L - INSTRUCTIONS, CONDITIONS, AND NOTICES, Small Business Subcontracting, Pages L-29-30 And Att. L-6: SMALL BUSINESS SUBCONTRACTING TABLES, Page L-6-2

In the Small Business Subcontracting requirements cited in Section L, the requirement for Woman Owned Small Business (WOSB) participation is cited as being 18% of the total contract value. In the table example provided on Page L-6 of Attachment L, the example indicates 18% WOSB goal, where the 18% is allocated to the overall 50% SB goal; hence it is 9% of the overall JETS contract value. Is the 18% of the overall contract the correct target, and the example needs to be updated, or is the 18% goal an 18% of the specified 30% SB goal, or 5.4% of the total JETS contract value?

A58: The 18% WOSB goal in Section L bears no relationship to the 18% goal in L-6. Attachment L-6 Table 1 Example is an example and the percentages in that table are for example only. The percentages in Section L21.3.4 represent "(t)he Contracting Officer's assessment of appropriate subcontracting goals for this acquisition, expressed as a percent of TOTAL CONTRACT VALUE ..."

Q59: SOW, SEC. M - EVALUATION FACTORS FOR AWARD TO OFFERORS

There seems to be an overall goal to increase facility utilization and to provide affordable services to the Government on JETS; however, since the JETS DRFP does not allocate cost to facility and laboratory usage cost as part of this procurement. Will such offsets, innovative cost reductions and efficiencies be evaluated for merit in this procurement, even though the efficiencies may be realized in another (i.e. institutional) contract?

A59 Innovations and efficiencies related to the work to be performed under the JETS contract will be evaluated for merit in this procurement. Note that the evaluation criteria, “innovation” and “efficiency” in Section M, are not limited to cost reductions.

Q60: The CBA provides rate positions as ranges not specific by person or job title. Will the rates of the union incumbents or position be released for the bidding effort as the CBA’s Successor Clause (04.00) details the following:

04.02 It is the intent of this Article to promote industrial peace and harmony, to insure continuity of employment and representation, to maintain the current and prospective level of wages, benefits, and working conditions contained herein and further to protect the gains made in said wages, benefits, and working conditions derived through good faith collective bargaining regardless of the identity of the employer organization having jurisdiction over the work of this bargaining unit.

A60: In accordance with FAR 22.1020 Seniority Lists, if a contract is performed at a Federal facility where employees may be hired/retained by a succeeding contractor, the incumbent prime contractor is required to furnish a certified list of all service employees on the contractor’s or subcontractor’s payroll during the last month of the contract, together with anniversary dates of employment, to the contracting officer no later than 10 days before contract completion. (See paragraph (n) of the clause at 52.222-41, Service Contract Act of 1965.) At the commencement of the succeeding contract, the contracting officer shall provide a copy of the list to the successor contractor for determining employee eligibility for vacation or other fringe benefits which are based upon length of service, including service with predecessor contractors if such benefit is required by an applicable wage determination.

Q61: Will NASA be defining which Wage Determination position should be used for the non-union non-exempt job categories?

A61: No. Each offeror will determine what labor categories to propose on their unique proposed management and technical approach, and then map their proposed labor categories to the Wage Determination.

Q62: Is there any neutrality agreement or any side Letters to the current CBA, including LOUs?

A62: No, there are no neutrality agreements or any side letters to the current CBA, including LOUs.

Q63: Are there any Open Labor Board cases (Unfair Labor Practice charges)?

A63: No, there are no Open Labor Board cases.

Q64: Are there any open Arbitration cases or open lawsuits and grievances activity (looking for volume)?

A64: No, there are no open Arbitration cases, but there are approximately 5 grievances.
Q65: L-19; Table L-1; Volume No. 1; Part 1: There is no mention to Labor Relations Plan page limitation. Please confirm if unlimited.
A65: See answer to Question 30.
Q66: SEC. L, Table L-1, Page L-19SEC. M, M.4.2, MA3 Page M-4: MA3 details on page L-23 include DRD JETS-MGMT-7, Labor Relations Plan, but Table L-1 does not. DRD JETS-MGMT-7 is expected at proposal delivery in Section J.2 Block 5; however, Block 9 states contract start plus 60 days?
A66: See answer to Question 30.
Q67: SEC. L, Table L-1, Page L-19: Is the page limit for the Export Control Plan included in the 325 Mission Suitability page limit?
A67: See answer to Question 29 and Question 42.
Q68: Are there any offsite GFE or non-GFE equipment/labs outside of Attachment J-4 that are being used for the ESC contract? If so, could JSC please provide the utilization and configurations?
A68: Attachment J-4 includes all the GFE that will be used on the JETS contract. Non-GFE equipment/labs utilized by the ESC contract are not part of the contract or owned by the Government and are not being transferred to the JETS contract. Any exceptions will be identified in a TO after contract award.
Q69: 149975-DRAFT-001-012.pdf and -013.pdf, JSC DRD: The document appears to be duplicated in 2 filenames and starts with document SMA-05
A69: That is correct. 149975-DRAFT-001-012.pdf was intended to be the first part of the DRDs. This was corrected by posting 149975-AMDR-001-003.pdf on February 1, 2012. This document begins with MGMT-01 and ends with SMA-04.
Q70: Will all IT systems required for successful operation of the JETS contract be GFE and inherited from the incumbent, or will it be purchased "New" by the new contractor and implemented during Phase-In?
A70: IT hardware is listed on Attachment J-4 that will be made available for use on the JETS contract. It is the Offeror's responsibility to propose the IT systems required for the JETS contract which may include hardware from J-4 and/or new purchases.
Q71: L-26, A, Paragraph 3: There appears to be a typo in the Technical Requirements in Section L, wherein the RFP asks the offeror to identify any significant technical trades as part of developing a technical approach. The RFP uses the word "conducting" by itself, which could be taken as a prerequisite for developing the approach, or as something that needs to be proposed. Could the Government clarify this requirement to avoid any potential ambiguity in this critical area?
A71: The Final RFP will be updated to state: "Additionally, identify any significant technical trades the Offeror conducted in developing its technical approach for each Task Order (and Section 1)."
Q72: Past Performance: Why are the resumes for two key personnel included in the Past Performance Volume?
A72: The Government intends to evaluate the past performance of the two key personnel submitted by the offeror as part of the past performance evaluation.

<p>Q73: SEC. L, L21.3.1 MA1 and MA5, Two DRDs requested in both MA1 and MA5,</p> <p>Question: MA1 and MA5 requests submission of the Contract Management Plan and Government Property Management Plan. Please clarify the Government's intent of duplicating the 2 DRDs in MA5.</p>
<p>A73: See answers to Questions 31 and 43.</p>
<p>Q74: DRD TD-20, Block 7 references "SMA-7 Problem Reporting and Corrective Action (PRACA) for JSC/Government Furnished Equipment". Is the correct title GIDEP?</p>
<p>A74: The correct reference is SMA-06 Problem Reporting and Corrective Action (PRACA) for JSC/Government Furnished Equipment (GFE) and Flight Products. This will be corrected in the final RFP.</p>
<p>Q75: 149975-DRAFT-001-017" Standard Labor Categories: Please identify which positions require certification?</p>
<p>A75: Training and certification requirements are generally specified in Attachment L-2. Specific certification and training requirements are specified in the individual task orders and/or supporting documentation.</p>
<p>Q76: Table L-1 lists the Export Control Plan (DRD JETS-BP-04) but it does not indicate whether or not it is included within the 325 page count?</p>
<p>A76: See answers to Question 29 and Question 42.</p>
<p>Q77: Many of the Task Orders (for example Task Order 7, 5.2 Countermeasures System (CMS) Software Engineering) identify the support level based upon how many artifacts (i.e. ICD, SRS, SDP, CSCI, Analyses, STP, V&VD, and VDD, etc.) are required to be supported. Can NASA provide the quantity and deliverable frequency of these support artifacts, by the artifact type (i.e. ICD) that require this support on a per Task Order basis?</p>
<p>A77: The quantity and frequency data associated with products listed in Task Order 7 are found in the referenced supporting performance ER6-TM_RFP_07 document that can be found in the JETS Technical Library. The data in ER6-TM_RFP_07 will be included in Attachment L-3 in the final RFP.</p>
<p>Q78: Given the emphasis of the External Customer and Technology Innovation and Process Improvement Plans why are there no sample tasks related to those 2 requirements?</p>
<p>A78: The Government has emphasized these areas by requesting the External Customer Plan as MA4 and the Technical Innovation and Process Improvement Plan in TA1.</p>
<p>Q79: Given the emphasis on innovations in the RFP would the government include a task requirement within sample TO-14 that allows the offerer to demonstrate cost efficiencies given this is the largest sample task order. This would enhance the govt ability to evaluate the cost impact of the offerer's proposed efficiencies.</p>
<p>A79: TO-14 is a level of effort task order intended to reflect the expected size of the JETS contract effort. Most of the work under JETS will be conducted under completion form TOs similar to TO's 1-13. The Government believes that TO's 1-13 are a reasonable representation of the breadth of the technical effort anticipated for JETS and provide adequate opportunities</p>

for offerors to demonstrate innovations and efficiencies of the proposed management and technical approaches. Note that the evaluation criteria, “innovation” and “efficiency” in Section M, are not limited to cost savings.
Q80: H.4, p. H-3: In Clause H.4 (Small Business Subcontracting Goals), is the term “Minority Serving Institutions” intended to reference “Minority Institutions” as defined in FAR 2.101?
A80: Offerors should treat Minority Serving Institutions to include Historically Black Colleges and Universities (HBCU) and other minority educational institutions according to NPD 5000.2C, Small Business Subcontracting Goals.
Q81: Attachment J-2, p. J-2-3, Electronic Format: The SOW does not require the Design Data Management System (DDMS), but it is mentioned in the DRDs and RFP IDIQ TOs. Should the SOW call this out as well?
A81: DDMS is a government repository that provides Product life cycle management as well as a contract data management. It is being provided as GFE to the JETS contract. Therefore, it is not necessary to call it out in the SOW.
Q82: Attachment J-22, p. J22-2: The SOW does not require an EEE Parts program, but there is a DRD JETS-SMA-02 for an EEE Parts Plan. Should the SOW call this out as well?
A82: The EEE Part Plan will be requested and the EEE Parts Program will be implemented under task order when and if desired. Therefore, it will not be called out in the SOW.
Q83: L.21.1 (i), p. L-18: In Section L.21.1 (i), the DRFP states that the proposal shall be organized into five volumes. Please confirm that this should be four volumes instead of five to match Table L-1 beginning on page L-19.
A83: See answer to Question 26.
Q84: L.21.2, p. L-19 L21.3.1, MA3, p. L-23: The Labor Relations Plan (DRD JETS-MGMT-07) is required as part of the response to MA3 Staffing Approach (DRFP p. L-23); however, it is not included in the Overview of Proposal Volumes and Page Limitations (Table L-1 on p. L-19). DRD JETS-MGMT-07 indicates that the Labor Relations Plan is to be submitted with the proposal. Will NASA update Table L-19 to reflect that the Labor Relations Plan is required as part of the Management Approach?
A84: See answer to Question 30.
Q85: L.21.3.2, TA1, p. L-24: TA1 requires offerors to “describe any efficiencies and innovations that are applicable to multiple RFP Task Orders.” Are we correct in assuming that “multiple RFP Task Orders” refers to the IDIQ Task Orders that are included in the DRFP?
A85: Yes, “multiple RFP Task Orders” refers to the IDIQ Task Orders that are included in the DRFP.
Q86: L.21.3.2, TA2, p. L-25: In Part 2, Technical Approach, offerors are required to “provide a detailed approach for the work described in the SOW Section 1. It shall include organization structure, number of people, and responsibilities.” This discussion may be repetitive to the Contract Management Plan (DRD JETS-MGMT-01), which is included in Part 1, Management Approach. Is it permissible to provide this information in the Contract Management Plan and cross-reference as needed from the Technical Approach?
A86: The Government agrees that there is a duplication of some of the information requested in MA1 (Contract Management Plan) and TA2 (Technical Understanding of Requirements for SOW Section 1). The Government intends to eliminate this duplication in

the final RFP by eliminating the requirement to submit a narrative of the Technical Understanding of Requirements for Section 1 in TA2. Section 1 data for TA2 will be limited to the Basis of Estimate and Resources. It is not permissible to cross-reference the data provided for one sub-factor in another subfactor. The data provided for each sub-factor should stand alone and be consistent with the rest of the proposal.

Q87: Attachment L-3, TO-RFP-05, 5.1.3, p L-3-32; Attachment L-4 TRST, p. L-4-TRT TO5-1.

The heading on this page is labeled, “Fabricate and Assemble Heat Exchanger Body Assembly.” Should this be “Fabricate and Assemble Water Pump Assembly?” If so, this title will also need to be changed on the TRST for Task Order 5.

A87: The correct title is “Fabricate and Assemble Water Pump Assembly”. This will be changed in the final RFP in L-3 and L-4.

Q88: Attachment L-3, TO-RFP-14, 5.1.b., p. L-3-106: Task Order #14 lists hours by SLC totaling 1,923,243 hours across all SLCs. The Task Order Pricing Template for Task Order #14 lists hours by SLC only totaling 1,654,932 hours across all SLCs. The variance could equate to approximately 150 FTEs. Also, the Task Order identifies more than \$19M in non-labor resources, yet the Task Order Pricing Template does not identify any non-labor costs for Task Order #14. Please clarify why the resources estimates in Task Order #14 and the Task Order Pricing Template for Task Order #14 differ. Which one should offerors use when preparing our proposals?

A:88: Attachment L-3 is correct (1,924,353 hours). Attachment L-3 and L-8 will be consistent in the final RFP. The NLR identified in Attachment L-3 for Task Order #14 will be added to The TOPT in the final RFP. See also answer to Question 50.

Q89: Attachment L-4, Technical Resources Summary Template, p. L-4-TRT TO5-1:

The TRST for Task Order 5 appears to be missing Subtask 5.1.4 (Fabricate and Assemble Wireless Video Cable). Will this Subtask be added?

A89: Yes, see answer to Question 56.

Q90: M.6, p. M-8 – M-9: At the JETS Pre-Proposal Conference, NASA stated that if an offeror proposes to hire the incumbent workforce, direct labor rates will be adjusted accordingly. Will this language be added to the RFP?

A90: The Government does not plan to amend the RFP to address cost adjustments of the type already discussed during the pre-proposal conference. Such amendment is not necessary. The RFP already states clearly in Section M under the Cost/Price Factor that the Government will perform a cost realism analysis to develop a probable cost estimate for the RFP Task Orders which may differ from the proposed cost and reflect the Government’s best estimate of the cost most likely to result from the Offeror’s proposal.

Q91: Site Tours:

There is a clean room being installed inside the large thermal vacuum chamber (Chamber A) for the JWST. Please describe the clean level (10,000, 100A, etc.) planned for the facility so that operations and maintenance can be better understood.

<p>A91: The Government does not anticipate that the JETS contractor will have any responsibilities related to the clean room. The JWST Program will be responsible for maintenance for the clean room proper after construction.</p>
<p>Q92: Site Tours: The MER was not included as a part of the site tour. Is it planned to be functioning and staffed as a part of JETS?</p>
<p>A92: Yes, the ISS MER will continue to be functioning and staffed. MER staffing is currently on an as needed basis. A TO will be issued after contract award for the MER support needed from the JETS contractor.</p>
<p>Q93: Site Tour: The specific site tour leads mostly spoke from a script that we were told would be provided to prospective bidders. Will the scripts with the description of the types of staffing (not levels) for the facilities be provided as indicated?</p>
<p>A93: Scripts and presentations including descriptions for the site tours have been posted to the technical library. When the site tour presentation included a discussion of the types of staffing, that information has been included in the posted data.</p>
<p>Q94: DRD SMA-03, pg. 3, paragraph 1.8.2: Is it the intent of JSC for the contractor to seek its own VPP certification or only to support JSC's VPP Star certification?</p>
<p>A94: As stated in the SOW Section C 1.2.1 Safety and Health, "The contractor shall support compliance with the JSC Voluntary Protection Program (VPP) STAR certification through VPP audits and other activities." JSC does not intend to require the contractor to seek its own VPP certification.</p>
<p>Q95:DRD MGT 10, pg. 1, Paragraph B.1: Executive Summary – Summarize the plans key points and approaches, and include targets from Table 1</p> <p>Which Table 1 is the DRD Referring to?</p>
<p>A95: The language "and include targets from Table 1" will be deleted from the DRD in the final RFP.</p>
<p>Q96: Section B.8 and Section L.21.5, B-4 and L-44</p> <p>Reference Language: Section B.8 The parties agree that the fully burdened labor rates established below shall not be subject to any equitable adjustment (upwards or downwards), regardless of actual rates incurred during contract performance. Section L.21.5, page L-44 the Government does not require or mandate that you propose indirect rate ceilings.</p> <p>Question: An inconsistency exists between Section B.8 and Section L.21.5. Please provide clarification as to indirect rate ceilings.</p>
<p>A96: A discrepancy does not exist between the limitation on equitable adjustments in Section B, B.8 and the language in Section L, L.21.5 on p. L-44 which states the Government does not require or mandate the proposal of rate ceilings. The rates in Section B, B.8 will be</p>

used by both parties to estimate the cost for cost-reimbursement task orders. Because this will be cost reimbursement contract, the contractor will be reimbursed for all allowable, allocable, and reasonable cost incurred under tasks even if actual costs incurred exceed the estimated value of that task negotiated using unadjusted rates in Section B, B.8. However, if indirect rate ceilings are proposed, then any indirect cost incurred in excess of amounts allowed by the rate ceiling would not be allowable costs under the contract and unallowable costs will be reimbursed. The Section B.8 fully burdened labor rates are used for estimating the costs of task orders issued under the JETS contract. Since this is a cost reimbursement type contract, the contractor shall be paid its actual costs incurred during the contract performance. However, if the contractor proposed indirect rate ceilings, it would be paid its actual costs incurred up to the indirect rate ceilings amounts.

Q97: Section C (SOW) and J-2 (DRD SMA-01), C-6 and J-2 pg. 70/84

Reference Language: The SOW and the DRD for the Quality Plan both establish a requirement to define the contractor's activities in its off-site facilities. The content of the DRD, however, suggests that they government is requesting information on products and services for all of the contractor's activities, to include on-site.

Question: Are the 20 questions listed under the "In addition" section of the Quality Plan DRD SMA-01 intended to address on site and off site activities or just off-site activities?

A97: The quality Plan is used to document the specific details of the Contractor's Quality Management System (QMS) related to off-site specific product or process.

Q98: Section C, paragraph 2.4.1 and Section J, C-12 and J24-18

Reference: C: "Tasks may also include configuration management of facility documentation and systems, including pressure vessel compliance." J: Clause J24-18 of Attachment J-24

Quality Requirements refers to requirements for Pressure Vessels and Pressurized Systems

Question: Does the SOW statement mean that the contractor is responsible for implementing the program for design, inspection, and certification of Pressure Vessels and Pressurized Systems or does this mean that the contractor is responsible only for the configuration management tracking aspect of the program? If the contractor is responsible for only the configuration management tracking aspect of the Pressure Vessels and Pressurized Systems program, then Clause J24-18 would need to be removed or altered accordingly.

A98: Clause J24-18 has been updated in the final RFP to state:

The contractor shall comply with JPR 1710.13, "Design, Inspection, and Certification of Pressure Vessels and Pressurized Systems," Section 1.3.c, for all JETS contractor-operated ground based Pressure Vessels/Systems (PV/S) on JSC property and JSC owned PV/S on JETS contractor property.

This clause will apply when the Government issues a task order or orders which require the JETS contractor to operate ground based PV/S on JSC property or JSC owned PV/S on contractor property.

The Government may choose to issue task orders which require the operation of pressure vessels and/or to providing configuration management for pressure vessels.

Q99: Section C (SOW), sect L.20, Attachment J-4, Sect F.4, and in the Plans, Reference Language: Sect F.4: "The place of performance for the work called for hereunder will be the NASA/JSC/2101 NASA Parkway Houston, TX 77058 and other locations where the requirements are specified by the Task Orders." Throughout the RFP (to include sect C, sect L.20, Attachment J-4, sect F.4, and in the Plans), reference is made to offsite activities, processes or equipment. In some cases there is a distinction between offsite activities and onsite activities. But there are no indications in the Task Orders which activities are performed onsite and which are offsite.

Question: 1. Please clarify on which Task Orders and to what extent activities are performed onsite vs. offsite.

2. Please clarify if offsite activities are expected/allowed to be costed at a different rate than onsite.

3. If an offeror different than the incumbent wins the award, does the government allow/expect the offeror to include in its phase-in plan the cost to move the offsite government furnished equipment to a new site upon contract award, or is the existing offsite location expected to be leased/acquired by the winning contractor upon contract award?

A99:

1. Refer to answer to Question 103 below for the extent of activities performed onsite vs offsite. The Government will not specify activities that will be performed onsite vs. offsite and on which Task Order. Offerors should propose onsite and offsite activities consistent with their own management and technical approach.

2. Refer to answer to Question 57 above for the response to this question.

3. The Government will not specify or direct any offeror's approach to handling their off-site facilities. The phase-in plan should include all effort to allow the contractor to be prepared to begin work at Contract Start including taking possession of any off-site Government Furnished Equipment (GFE).

Q100: Attachment L-8 IDIQ Cost Templates Workbook (Rev 1), Pg. TOPT, Cells M12:M68

Reference Language: Attachment L-8 IDIQ has level of effort plugged in spreadsheet.

Question: In order for JSC to realize best value and maximum efficiencies, it is suggested that offerors be permitted to propose an alternative skill mix and hours to those identified in LOE Task 14. Will Offerors be able to develop their own estimates in support of task order 14?

A100: Offerors will not be allowed to propose an alternate skill mix and cannot propose and alternate staffing levels for the LOE Task Order #14. The Government believes it has provided sufficient opportunity for Offerors to demonstrate their ability to provide best value and maximum efficiency outside of TO #14.

Q101: RESERVED

A101: RESERVED

Q102: Section L-8 IDIQ Cost Templates Instructions, Compensation Template, Pg. L-45

Reference Language: Department of Labor (DOL) Wage Determination (WD) Categories in support of the Service Contract Act (SCA)

Question: Please provide a clarification as to how the Government plans to execute updated DOL WD guidelines in support of SCA labor categories proposed in support of this effort.

A102: Before contract award, the Contracting Officer will review the Wage Determination that is incorporated into the RFP to determine if the Wage Determination has been revised by the Department of Labor. If the Wage Determination has been revised before contract award, then the Contracting Officer will give further direction to the offerors. See also FAR 22.1007 Requirement to obtain wage determinations.

Q103: Section L.20. Accounting for Lease Costs, Pg. L-15:

Reference Language: In providing for offsite facilities, it is possible that the Contractor may lease space and that any resulting lease agreement may be for the entire life of the Contract.

Question: What types of off-site facilities are utilized on the current contract? Is it anticipated that the off-site facility requirements will only be for office space, or is there a requirement for laboratory and manufacturing capabilities?

A103: The off-site facilities utilized on the existing contract include office space and a small prototyping facility as well as hanger space in Arizona for CPAS testing. Additionally subcontractors and vendors have off-site facilities which include office space and facilities for fabrication.

The Government anticipates that the off-site facility requirements for JETS will be primarily for office space. The Government intends that the fabrication of hardware developed under the JETS contract should be conducted by the on-site JSC fabrication capability to the maximum extent possible (reference clause H.22). However, the Government anticipates the possibility that the JETS contract may require additional fabrication capability and wants to have access to this capability in an affordable manner. When B9 and B10 onsite manufacturing capability is not available for any given Task Order, then the JETS Contractor should propose conducting, subcontracting or out sourcing the work and include in the proposed cost of the Task Order execution. To allow the Government to evaluate this capability, the RFP instructs Offerors to assume that JSC manufacturing in Building 9 or 10 is not available for use in execution of the RFP task orders.

The final RFP will updated to remove the following language from L.20 , ACCOUNTING FOR LEASE COSTS, “and that any resulting lease agreement may be for the entire life of the Contract.”

Q104: Please identify all offsite labs and provide their associated configurations that support the ESC contract.

A104: See answer to Question 103.

Q105: Section L-1, Table L-1, Reference Language: Skills

Question: There is a discrepancy between the hours that are listed in TO 14 paragraph 5.1.b Skills and the TRST for TO 14. Please clarify which hours are the correct hours.

A105: Attachment L-3 is correct. See answer to Questions 50 and 88.